

## Questions

Patients or their care representatives are encouraged to discuss any questions or concerns with the dental care organization directly.

The dental care organizations may be contacted at:

–Capitol Dental Care  
800.525.6800

–CareOregon Dental  
503.416.1444

–Managed Dental Care of Oregon  
800.538.9604

–Willamette Dental  
855.4DENTAL (855.433.6825)

If you have questions about the services we provide, please contact E.N.D.S. at 800.644.1859 or you may visit our website, [endsor.com](http://endsor.com).

**Capitol**  **Dental**



**CareOregon  
Dental**

*Managed Dental Care of Oregon, Inc.*

**DENTAL**



**Willamette  
Dental Group**



**E.N.D.S.**  
Exceptional Needs Dental Services

12029 NE Sumner St  
Portland, OR 97220

**Tel:** 503.295.1201

**Fax:** 503.295.1211

**Toll Free:** 800.644.1859

**Email:** [info@endsor.com](mailto:info@endsor.com)

**Website:** [endsor.com](http://endsor.com)



**E.N.D.S.**

**Exceptional Needs Dental Services**

Mobile and Hospital  
Dental Services



**Tel: 800.644.1859**

## About Us

Exceptional Needs Dental Services (E.N.D.S.) has been in operation since 1995. It began when the state Medicaid Program, Oregon Health Plan (OHP), introduced adult dental services as a covered benefit. The E.N.D.S. partners developed a model to deliver dental care to patients residing in long term care facilities, group and foster homes. The four participating Oregon dental care organizations include: Capitol Dental Care, Managed Dental Care of Oregon, CareOregon Dental and Willamette Dental. Today E.N.D.S. provides services to over 900 care facilities throughout Western Oregon; from Portland to Medford, including some coastal areas.



## Qualification

To qualify for the Exceptional Needs Dental Services program, individuals must be non-ambulatory, developmentally delayed or intellectually disabled.

Clients must also be unable to obtain dental care in an office setting. Dental services are provided for Oregon Health Plan members who are enrolled in one of the four participating dental care organizations:

- Capitol Dental Care
- CareOregon Dental
- Managed Dental Care of Oregon
- Willamette Dental

## Coverage

The Oregon Health Plan (OHP) includes coverage for basic dental services. For a complete list of dental services covered by the Oregon Health Plan, please refer to the Division of Medical Assistance Programs (DMAP) Dental Services guide located on our website at:

[www.endsor.com/endseducation.html](http://www.endsor.com/endseducation.html)

## Referrals

Oregon Health Plan members must contact their participating dental care organization directly in order to receive a referral to the Exceptional Needs Dental Services program. The customer service representative will ask a series of questions meant to determine if a referral to E.N.D.S. is appropriate. We are also able to see non-OHP members in need of dental care, please contact the E.N.D.S. administrative office directly for more information.



## In-services

Educational dental in-services for care facility staff are available. Please contact our administrative office for details.

## Emergency Services

In the event of a dental emergency, patients should contact their dental care organization as quickly as possible. Each dental care organization has staff on hand to handle such emergencies.

E.N.D.S. patients of record should contact our administrative office during regular business hours or using our after-hours emergency phone number during an emergency.

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