

Inservices

Dental inservices for care facilities are available. Please contact the E.N.D.S. administrative office for details.

Questions

Patients or their care representatives are encouraged to discuss any questions or concerns with the dental care organization directly.

The dental care organizations may be contacted at:

- ⇒ Capitol Dental Care
(800) 525-6800
- ⇒ Managed Dental Care of Oregon
(800) 538-9604
- ⇒ MultiCare Dental
(503) 988-3711
- ⇒ Willamette Dental
(503) 952-2000
(800) 461-8994

If you have questions about the services we provide, please contact E.N.D.S. at 800 644-1859 or you may visit our website www.endsor.com.



Exceptional Needs Dental Services

4707 SW Kelly Ave., Suite 205

Portland, OR 97239

Phone: 503-295-1201

Toll Free: 800-644-1859

Fax: 503-295-1211

Email: endsinfo@gmail.com

www.endsor.com

Exceptional Needs Dental Services

Mobile and Hospital Dental Services



Tel: 800-644-1859

About Us

Exceptional Need Dental Services (E.N.D.S.) began in 1995 as a partnership between four Oregon dental care organizations; Capitol Dental Care, Managed Dental Care of Oregon, MultiCare Dental, and Willamette Dental. E.N.D.S. provides mobile and hospital-based dental care to special needs patients living throughout western Oregon; from Portland to Medford as well as some coastal areas. E.N.D.S. now serves patients in over 700 group homes, foster care, and long term care facilities.



Qualification

Clients must be non-ambulatory or have a severe developmental disability or a mental impairment to qualify for the E.N.D.S. program. Patients must also be unable to obtain dental care in an office setting and without mobile dental services would otherwise have no access to dental care.

E.N.D.S. provides dental services to Oregon Health Plan members who are enrolled in one of the following dental care organizations:

- ◆ Capitol Dental Care
- ◆ Managed Dental Care of Oregon
- ◆ MultiCare Dental
- ◆ Willamette Dental

Services are also provided to non-Oregon Health Plan members on a self-pay basis.

Coverage

The Oregon Health Plan (OHP) includes coverage for basic dental services. For more information about dental services covered by the Oregon Health Plan, please refer to the Division of Medical Assistance Programs (DMAP) Dental Services guide located on our website at:

www.endsor.com/endseducation.html

Referrals

Oregon Health Plan members must contact their participating dental care organization directly in order to receive a referral to the Exceptional Needs Dental Services program.

Members will be asked a series of questions meant to determine if a referral to E.N.D.S. is appropriate. The customer service representatives of the dental care organizations can answer all questions about the program itself.

Non-OHP patients in need of dental care should contact the E.N.D.S. administrative office directly.



Portable Delivery Unit

Emergency Services

In the event of a dental emergency, patients should contact their dental care organization as quickly as possible. Each dental care organization has staff on hand to handle such emergencies.



E.N.D.S. patients of record should contact our administrative office during regular business hours or using our afterhours emergency phone number during an emergency. While we will make every effort to schedule a patient with their typical dentist, during an emergency a patient may have to be treated by the first dentist available.

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